



## IMPORTANT INFORMATION ABOUT YOUR CRUISE

### RHINE GETAWAY (CANADIAN GUESTS)

Effective from December 10, 2021

The information below is based on current regulations for the countries on this itinerary and the protocols outlined in the Viking Health & Safety Program. Requirements change on an ongoing basis and may be updated before your departure. **Please recheck this information regularly prior to your departure for any changes.**

#### TO TRAVEL ON THIS JOURNEY, YOU WILL NEED:

1. A valid passport (must be valid for 6 months beyond your planned trip dates).
2. Proof of full vaccination by the time of departure with FDA/WHO approved COVID-19 vaccine, including Moderna, Pfizer-BioNTech (Comirnaty), Johnson & Johnson (Janssen) or AstraZeneca/Oxford (Covishield, Vaxzevria). You are considered fully vaccinated two weeks after your second shot of the Moderna, Pfizer-BioNTech or AstraZeneca/Oxford vaccine, or four weeks after the single-dose Johnson & Johnson vaccine. **Note:** Starting December 15, guests over the age of 65 who have received their second shot or single-dose vaccine more than 6 months ago will need a booster shot to enter public venues.
3. Entry requirements for European countries are changing regularly. Although several countries do not require a negative COVID-19 test result for entry, **Viking now requires that all our guests get a COVID-19 PCR test 72 hours prior to departure** (prior to arrival for Italy), **unless it is already required by the country for entry** (see chart below). This reduces your likelihood of being delayed, denied entry due to changing regulations, or positive (asymptomatic) test results on arrival. Should you or your immediate travel companion have a positive test result, you will not be able to travel as scheduled; please contact your Travel Advisor or Viking, so we can reschedule you. (If you are traveling independently, outside of your home country and before your first Viking activity – embarking ship or joining a pre-extension – PCR test must be taken 72 hours prior to your first Viking activity.)
4. Applicable passenger Locator or entry forms (details below).
5. **Swiss COVID-19 Certificate** (to enter many public venues, including restaurants and museums – details below)  
If you are embarking or disembarking in Basel and spending little time in Switzerland off the ship before or after your flight, you will likely not need the certificate. At present, it is not required to visit shops.
6. Confirm the latest instructions for return to Canada here: <https://travel.gc.ca/travel-covid>. Download the ArriveCAN mobile app [here](#); and follow the current instructions to complete it; have the receipt ready for your return.

#### WHAT YOU NEED TO DO BEFORE YOU GO:

To ensure you have completed the necessary steps to travel, we have prepared the following countdown timeline.

Days Prior to Departure	Description
As soon as possible	Ensure your <b>passport</b> is valid for at least 6 months beyond your trip date. We recommend you purchase <b>travel insurance</b> to protect your investment and ensure you have appropriate medical coverage for any unforeseen incidents during your journey. Starting December 15, guests over the age of 65 who have received their final vaccine dose more than 6 months ago <b>will need a booster shot</b> to enter public venues in France.
14 (28 for J&J)	Receive your final <b>FDA/WHO approved COVID-19 vaccine</b> dose. All Viking sailings will be available exclusively for vaccinated guests.
10	Complete <b>VeriFLY Vaccine Certification</b> following the steps outlined <a href="#">here</a> .
5-7	Complete and submit the <b>Viking Digital Health Survey</b> to confirm you have not been exposed to COVID-19. You will receive an email with a link to complete the survey, which will be available at <a href="http://www.myvikingjourney.com">www.myvikingjourney.com</a> and submitted directly to Viking once completed. As part of the <a href="#">Viking Health &amp; Safety Program</a> , you are required to complete a Digital Health Questionnaire 5-7 days prior to arriving at your first Viking destination, either the day you check in at a hotel with Viking or embark on a Viking ship. This health survey is available 7 days prior to your departure date.  Apply for a <b>Swiss COVID Certificate</b> <a href="#">here</a> . You will need PDFs or images of your passport, proof of vaccination/vaccine type, and proof of your stay in Switzerland to upload. There is an application fee of 30 Swiss francs. Some things to note about completing the application: <b>If you have an extension in Basel or Lucerne</b> , for Location of Stay and Address, use the hotel listed in your e-documentation. <b>If you are embarking/disembarking in Basel only</b> , use this information: <ul style="list-style-type: none"><li>• Location of stay: enter your Viking ship name</li></ul>

	<ul style="list-style-type: none"> <li>• Address: St. Johannis-Rheinweg</li> <li>• Postcode: 4056</li> </ul> <p>To answer the "Which vaccine were you vaccinated with?" question, for Pfizer, select "Cominarty"; for Moderna, select "Spikevax"; for Johnson &amp; Johnson, select "COVID-19 Vaccine Janssen."</p> <p>European dates place the day before the month, so "March 1, 1960" must be entered "1.3.1960"</p> <p><b>If you would like to receive your certificate electronically</b>, Download Switzerland's COVID Certificate app for iPhone devices <a href="#">here</a>, and for Android devices <a href="#">here</a>.</p> <p><b>If you would rather print the certificate and bring a physical copy with you</b>, leave the "Transfer code" field blank in the application form. Once your application is approved, you will receive a link via email to download and print your certificate.</p>
Not more than 3	<p><b>If you are starting in the UK</b>, get a <b>COVID-19 PCR Test</b> 72 hours prior to departure. Ensure you are provided either a printed and/or electronic copy of the results—texts are not acceptable.</p> <p><b>If you are starting in Italy</b>, get a <b>COVID-19 PCR Test</b> 72 hours prior to <u>arrival</u>. Ensure you are provided either a printed and/or electronic copy of the results—texts are not acceptable.</p> <p><b>Even if none of the above apply, you must get a COVID-19 PCR Test to satisfy Viking requirements</b> 72 hours prior to departure, with a printed and/or electronic copy of the results (not a text).</p>
2	<p><b>Complete a Passenger Locator or entry form</b>, based on where your cruise or pre-cruise hotel extension starts:</p> <p><b>If your cruise starts in AMSTERDAM or you have a pre-extension (hotel) in The Netherlands</b>: Download the Dutch form by clicking <a href="#">here</a>. Open this downloaded form, print it, fill it out, sign and take it with you when you fly out.</p> <p><b>If your cruise starts in BASEL, or you have a pre-extension (hotel) in Basel or Lucerne</b>: Complete the Swiss form at <a href="https://swissplf.admin.ch/formular">https://swissplf.admin.ch/formular</a>. Indicate you are arriving by plane (if you don't yet have a seat number, put in a temporary one and you will get an email link to update this once you know; this is for contact tracing). Under "Address of stay in Switzerland" select: "Other address of stay in Switzerland". <b>If you are going directly to the ship</b>, for Street, use "St. Johannis-Rheinweg"; for No., use "109"; for Postcode, use "4056"; for City, use "Basel"; Under Location of stay, use "Ship". <b>If you are in a hotel</b>, use the hotel address listed in your cruise e-documents under "Your Pre-Cruise Hotel Accommodations". You will receive an email with a QR code; Print this; bring with you.</p> <p><b>If booked on the LAKE COMO (Italy) pre-cruise (hotel)</b>, complete online Passenger Locator Form for Italy here: <a href="https://app.euplf.eu">https://app.euplf.eu</a>. On "Transportation Type" page, select "Aircraft". On the Aircraft Flight Information page, "Final Destination (Airport)," select "Varese Milano Malpensa/LIMC". On Temporary Address page, use the hotel address listed in your cruise e-documents under "Your Pre-Cruise Hotel Accommodations". On "Declaration" page, in the field "I will enter in the following Italian Region," select: Lombardia/25. You will receive an email with a QR code. Print and bring it with you. Once in Lake Como, check with your Viking Host for any additional forms needed.</p> <p><b>If you are booked on a UK pre-cruise extension</b>, fill out your Passenger Locator Form: <a href="https://provide-journey-contact-details.homeoffice.gov.uk/passengerLocatorFormUserAccountCreationQuestion">https://provide-journey-contact-details.homeoffice.gov.uk/passengerLocatorFormUserAccountCreationQuestion</a>. You will need to create an account, then input your flight details.</p>
Before your flight	<p><b>Assemble your Travel Documents</b></p> <ul style="list-style-type: none"> <li>• Valid Passport, must be valid for 6 months beyond your trip date.</li> <li>• Proof of Full Vaccination with FDA/WHO Approved Vaccine—in most cases, this will be your CDC COVID-19 Vaccination Record Card</li> <li>• Your negative PCR test results.</li> <li>• Your appropriate Passenger Locator or entry form that you printed out.</li> <li>• Your printed or electronic Swiss COVID Certificate.</li> <li>• If starting in the UK, your day 2 PCR test booking confirmation.</li> <li>• Your cruise documents and air tickets.</li> <li>• Verify the latest info at <a href="https://travel.gc.ca/travel-covid">https://travel.gc.ca/travel-covid</a>, and take your ArriveCAN receipt.</li> </ul>

#### WHAT TO EXPECT WHEN YOU ARRIVE:

**Airport Arrival in Destination:** After clearing all the document verification checkpoints (e.g., customs, immigration) and completing a routine temperature check, proceed to meet the Viking staff at baggage claim, who will assist you in transferring to the ship (or hotel for pre-cruise extensions).

**At Your Hotel (if applicable):** Check in to your hotel; a Viking Host will be available during business hours to assist you with any questions. Depending on your extension, you may be asked to complete a COVID-19 test (via non-invasive saliva sample).

**Embarkation:** Upon embarking your ship, your temperature will be automatically scanned by a non-invasive infrared camera (for a reading of less than 100.4°F/38°C), and you will be asked to supply a non-invasive saliva test sample for your COVID-19 PCR test. You may also be asked questions relevant to your general health, COVID-19 symptoms or possible exposure. You will need to accept and agree to contact-tracing procedures while traveling with Viking.

**During Your Cruise:** You will have periodic COVID-19 tests (via non-invasive saliva samples) on board as required by Viking and/or any countries through which we sail. You should also have your mask, proof of vaccination and passport with you in case it is needed; your cruise staff will inform you of any such requirements and will handle the paperwork for border crossings.

**Independent Exploration:** At this time, guests are able to explore on shore independently while following the requirements in the country they are visiting. However, conditions and restrictions continue to change and vary by country. The ability to explore ashore independently may change at the time of your visit.

**Disembarkation/Return Flight:** To satisfy your pre-flight COVID-19 PCR test requirement for your return home, prior to leaving your Viking ship you will take a final COVID-19 PCR test (via non-invasive saliva sample). [If you have a post-cruise extension that would be longer than the 72-hour pre-flight requirement, you will take this COVID-19 PCR test at the hotel]. *Please note if you are continuing your own independently, you are responsible for getting your own COVID-19 test prior to departure. Tests are readily available across Europe.*

**NOTE:** If you are **transiting through the UK** during your return home, you will need to take a **COVID-19 test within 2 days** of traveling to the UK. The test result must be available when you board your flight to the UK. If you are only transiting through the UK, you will not need to complete a passenger locator form.

When you return, you will need to provide your: ArriveCAN receipt, proof of vaccination, pre-entry test results, and other travel documents. Depending on current regulations, you may also need to take a Covid-19 test upon arrival or get a home test. Realize you may need to create an account with the (arrival) testing provider prior to departure using the same email address as your ArriveCAN account. Be sure to check the Canadian Government site [here](#) prior to your departure for any last minute updates and to verify current requirements.

**About Health and Safety Protocols on Your Journey:** In addition to each destination's government regulations, additional protocols within the Viking Health & Safety Program have been implemented to protect our guests and crew. For more information, please visit the [Viking Health & Safety Program](#) site.

Specific protocols and procedures may evolve over time to adapt to various conditions or travel regulations in the destinations in which we operate. For the most up-to-date information, continue to check the Viking site and visit the travel sites of the countries included in your trip, which are listed below:

- **The Netherlands:** <https://www.government.nl/topics/coronavirus-covid-19/visiting-the-netherlands-from-abroad/checklist-entry>
- **Switzerland:** <https://www.sem.admin.ch/sem/en/home.html>
- **Italy:** <http://www.italia.it/en/useful-info/covid-19-updates-information-for-tourists.html>
- **The United Kingdom:** <https://www.gov.uk/uk-border-control/>